

Returns Procedure

Shoe Love Is True Love



Taylors... we love shoes returns procedure

If you wish to return your purchase no problem! Please return them in the original box or packaging, clearly addressed and securely wrapped.

Enclose this sheet indicating what you are returning, and, if you wish, any comments you would like to make about the service you have received.

Please note we are unable to accept returns where goods have been worn or soiled.

For your protection we advise you return items via courier or registered post (retain your postage receipt).

If you need another size, secure it immediately by reordering via the website.

Our apologies if your size is not available. We will refund you the purchase price of the size you are returning on receiving them back.

Returned product will be credited to you on receipt of the goods in satisfactory condition in our office..

Please return all product to:

Returns – Taylors weloveshoes
211 Queen Street
Richmond
Nelson 7020
New Zealand

COMPLETE THE DETAILS BELOW AND RETURN WITH YOUR PURCHASE:

Today's date: Invoice number: Invoice date: I received my purchase on:

I am returning:

Because:

Name:

Phone:

Comments:

Ease of navigating our website: VERY POOR > 1 2 3 4 5 > VERY GOOD

Ease of purchasing from our website: VERY POOR > 1 2 3 4 5 > VERY GOOD

Turnaround time from order to delivery: VERY POOR > 1 2 3 4 5 > VERY GOOD

Would you buy again from our website: YES MAYBE NO